



*Luxury Safari Expeditions*

#### Barclay Stenner Safaris COVID-19 Terms and Conditions

##### **Booking Fee**

Due to the individual nature of our safaris, a non-refundable booking deposit of 20% must be received before your safari dates can be confirmed. This fee will be deducted from the total amount payable for the safari and is refundable only in the case of the **Force Majeure Event**.

##### **Cancellation**

- Booking may reschedule to a future date however will be subject to annual and seasonal rate changes where applicable. Rescheduling can take place up to 48 hours before date of arrival in camp.
- If not able to reschedule, cancellation fees will be waived up to 48 hours before date of arrival in camp.

If a confirmed booking cancels for a reason other than the **Force Majeure Event** our standard cancellation policies apply.

##### **Definitions**

**Force Majeure Event** : COVID -19 related reasons (travel bans and border closures) either in Botswana or the country of guest departure (originating country)



## STANDARD SAFARI TERMS AND CONDITIONS

This cost includes:

Professional private guide and exclusive use of vehicle throughout your mobile sections of safari  
Private camp throughout your mobile sections of safari  
Full board accommodation and all meals  
All drinks including soft drinks, beer, house wine and spirits  
All game drives and park fees  
Emergency medical evacuation cover (all guests must have their own travel and health insurance)  
Daily laundry.

This cost does not include:

Anything of a personal nature  
International flights  
Trip cancellation and health insurance  
Any options not described in the itinerary  
Visa and passport fees  
Gratuities

Notes applicable to all safaris:

Guests should travel with soft-sided bags, and their total weight for hold and hand luggage, should not exceed 20kg per person travelling.

*“The professional set-up and the hospitality of your camp are as wonderful as any 5 star hotel in the world”*

TAYLOR SWIFT - PERSONAL EMAIL TO BARCLAY STENNER

# STANDARD SAFARI TERMS AND CONDITIONS



## **Bookings and Payments**

All safaris are booked on a 'first-come, first-served' basis.

## **Booking Fee**

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## **Payments**

- The final payment is due 30 days before your safari departure date.
- Checks should be made payable to Guardians of the Wilderness T/A Barclay Stenner Safaris. Payment by bank wire transfer is preferred. Credit cards are not accepted.

## **Cancellation**

The booking deposit is a non-refundable booking

From 30 days to your departure date there is a 100% cancellation fee

Your itinerary and costing is subject to change in the event of exceptional cost increases such as fuel surcharges and park fees, or extreme currency fluctuations.

## **Risks and Insurance**

While participating under Barclay Stenner arrangements with our safari operators, certain unavoidable risks and dangers may occur, including but not limited to: accidents, illness, travel by air, automobile, or other conveyance, wildlife and the forces of nature.

You will be in isolated, rugged and wilderness terrain, often away from medical facilities, and involved in activities that are potentially dangerous such as: climbing, game spotting, horseback riding, canoeing, and nature walks. Neither Barclay Stenner, nor our safari operators accept responsibility or liability for any injury, loss or damage suffered by any person or property from any cause whatsoever.

We do, however, make all our clients members of a medical air evacuation service, which if conditions are right, will provide an emergency air ambulance evacuation to the nearest hospital.

Neither Barclay Stenner nor its operators accepts responsibility for any delay prior to or during the course of our safaris brought about by strikes, weather conditions or any other circumstances beyond our control. If Barclay Stenner judges any destination to be unsafe it will offer to reschedule, relocate, or refund your trip. If field conditions should not be optimum due to weather conditions, operators reserve the right to change the itinerary at any time.

All individuals come on safari at their own risk and must therefore provide their own travel, health and accident insurance coverage during the safari. In addition, we strongly advise guests to take out cancellation insurance to cover any possibilities of personal health or family matters that would result in the inability to travel.